



Griff Group
Surveillance & Security Specialist

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Privacy Policy

Effective Date: 04/02/2021

Thank you for visiting the Griff Group (Pty) Ltd website. Your privacy is important to us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information. By accessing or using our website, you agree to the practices described in this policy.

1. Information We Collect

a. **Personal Information:** We may collect personal information that you voluntarily provide to us through our website. This may include your name, email address, phone number, postal address, and other identifiers.

b. **Non-Personal Information:** We may also collect non-personal information automatically, such as your IP address, browser type, device information, and website usage data, using cookies and similar technologies.

2. How We Use Your Information

We use the collected information for the following purposes:

Providing and improving our services and website functionality.

Responding to your inquiries, requests, or customer support needs.

Sending relevant marketing communications, subject to your consent where required by law.

Analyzing website usage to enhance user experience and improve our website's content and features.

Complying with legal obligations and protecting our rights and interests.

3. Data Sharing and Disclosure

a. **Third-Party Service Providers:** We may share your information with third-party service providers who assist us in operating our business, such as website hosting, analytics, and marketing services. These providers are obligated to keep your data secure and confidential.

b. **Legal Compliance:** We may disclose your information to comply with applicable laws, regulations, or legal processes or respond to valid governmental requests.

4. Cookies and Similar Technologies

Our website may use cookies and similar technologies to collect non-personal information. You can modify your browser settings to manage cookies, but note that disabling cookies may impact your website experience.

5. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no data transmission over the internet or storage system can be guaranteed as 100% secure.

6. Your Choices

a. Opt-Out: You can opt-out of receiving marketing communications from us by following the instructions provided in the communication or by contacting us using the details in Section 7.

b. Access and Updates: If you wish to access, correct, or update your personal information, please contact us using the details in Section 7.

7. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or your personal information, please contact us at:

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